ACTIVE LISTENING Sounds like you are going through some challenges • It seems like you are feeling confused and you don't know what to Building trust and establishing rapport Demonstrating concern • I understand that you would like to go up for your level, tell me more Paraphrasing to show understanding • I can see that John's comments were very upsetting to you and that •Nonverbal cues which show understanding you are having a hard time controlling yourself Brief verbal affirmations I.T.C.H. I: Identify the Problem T: Think of All Possible Solutions C: Choose a Solution PROBLEM SOLVING H: How Well Did It Work? Legend SPEED MAP COOL ZONE: Keep monitoring your speed and go about your day GO ZONE: It's hard to concentrate - do some problem WARNING ZONE: Noticeable distress - consider the 3 C's DANGER ZONE: Distress is high, stop before the situation get worse - distress tolerance and emotion regulation Closeness/Connection C.A.P.E.S. Accomplishment Physical Exercise Enjoyment Sleep T.I.P Towards the Senses Intense Exercise HIGH SPEED INTERVENTION Paced Breathing **CBT CHAT** Situation Thoughts Emotions/Feelings Physical Sensations



Behavior